

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: AAC - Ageing and Aged Care

Question No: 532

Topic: Pricing Assessor Manual

Hansard Page: Written

Senator Polley asked:

As the Guide and Application Forms are continually varied, albeit subtly, which form or version can be relied upon? Which form has primacy if they are inconsistent? What measures are in place to ensure new documents clearly outline which version is in use?

Answer:

The Application Guide and Application Form have been revised on a small number of occasions in minor respects in response to questions from applicants and in order to further refine the submission of information and the assessment process. Aged care providers and associations have been advised that this will occur from time to time to assist in the streamlining of applications, to provide clarity where required, and to reduce inefficiencies.

The Commissioner has advised that applicants will not be disadvantaged regardless of which form they have completed.